

WARRANTY TERMS

SPE warrant to the original Purchaser that this product shall be free from defects of materials or workmanship.

SPE warrant for two (2) years from the date of original purchaser that SPE will provide free of charge all parts and labor necessary to correct defects in material or workmanship. The Purchaser has only to pay the shipping expenses for warranty service work.

Customers should address requests for warranty service work to the Distributor/Dealer where they made their purchase. As part of their reseller agreement with SPE, they are responsible for service support.

If the Distributor/Dealer has closed down, or when the Purchaser moves into another area, SPE will be directly responsible for warranty service at their factory in Rome. The shipping expenses to and from SPE will then be paid by the customer. Any repair requests to other dealers will be subject to specific direct negotiations between the customer and the dealer.

In order to not invalidate the warranty service, the original Purchaser must complete the warranty registration card, and send it to SPE no more than 30 days from the date of purchase.

If the original Purchaser finds some defects after having received the equipment, he must immediately notify the Distributor/Dealer of the defects found by sending the properly filled in REPAIR FORM. Replacement of may be done by SPE in exceptional circumstances and at SPE's complete discretion, In any case no replacement will be provided if more than the twentieth day after delivery has passed.

In case of a purchase of a used equipment, in order to retain the warranty's validity, it is necessary to notify SPE of the following data:

- Document for the second purchase (used)
- Invoice for the original purchase
- Serial number (s/n) of equipment

Replacement of equipment in these circumstances is not an option.

In any case the warranty period shall be two (2) years from the original purchase, and not from any subsequent purchase.

Whenever the date of first sale is not well specified or is greater than one year from the date of the shipping from SPE to the Distributor/Dealer, the date of shipping from SPE to the Distributor/Dealer will be considered the start of the warranty period.

The warranty does not apply either if the certificate of the first purchase (invoice) is missing, the s/n is undecipherable/falsified or to any defect that SPE determines is due to:

1. Improper maintenance or repair by persons not authorised by SPE to carry out such work, including the installation of parts or accessories that do not conform to the quality and specifications of the original parts.

2. Misuse, abuse, neglect or improper installation, user's manual non-observance.
3. Carelessness, accidental or intentional damage.

SPE warrant aforesaid items only, and the Purchaser shall have no remedy and no claim for incidental or consequential damages.

It is mandatory, when sending SPE equipment to be repaired, to enclose:

- Invoice of the original purchase
- Document of the second purchase (if any)

Particular agreements between retailer and Purchaser or particular obligations imposed in other countries are matters for the local retailer and not for SPE.

In the event of dispute Rome's court of competent jurisdiction will apply.

By purchasing SPE equipment, the Purchaser declares his acceptance of the above warranty terms.
